

Health and Wellbeing Board

27th January 2015

s256 Pilot: Appendix One

Dementia Reablement Service- Project Update

Following the Dementia Project Implementation Group meeting on the 14th January, this document provides an update on the progress of the project to date.

Service specification

Signed off by CEC Joint Commissioning Leadership Team; the spec will be used by Workforce Development and Care4ce in the recruitment of the Resource Manager, Outcomes Coordinator and Admin Assistant posts following the application process. The 12-month pilot is due to be launched on 1st May 2015.

Service Level Agreement

A detailed SLA has been drafted with the input of our Legal department; this will be reviewed in the New Year by the Commissioning Manager and Care4ce Resource Manager, before going to the Director of Adult Services for sign off. The Service Level Agreement along with the Service Specification will then be used by the PIG to implement and then evaluate the pilot programme.

Service Pathway

Mapping of existing dementia resources and coverage/capacity in Cheshire East reviewed and agreed at Dementia Project Implementation Group, and the Service Pathway has been updated to reflect these. Catherine Mills (S CCG) is to circulate to a small group of GPs for comment, before it is ready for circulation to all partners. GPs will need contact details for the service.

Stakeholder Engagement

Met in person with 30+ service users and carers of people at early dementia cafés. Initial feedback was extremely positive, all qualitative feedback has been collated which will support the implementation, in particular the training and induction along with the toolkit used by the Dementia Reablement Team.

Partner engagement

The Dementia Project Implementation Group has engaged with the following partners to ensure that the new pilot is targeted at gaps in existing support for people with dementia and compliments rather than duplicating existing support:

- The Memory Clinic service from both South and East CCG area; received extremely positive feedback from consultants, they identified a gap in post diagnostic support for people with dementia as a major area for improvement;
- Community Mental Health Teams- representatives from both South and East Teams on the Dementia Project Implementation Group;

- GPs- Established a shared script to communicate details of the service, together with the Service pathway, through an identified lead GP; agreed with Jean Jenkins;
- CCG Commissioned services- South and East CCG Clinical commissioning leads are represented on the Dementia Project Implementation Group.

Evaluation of the pilot

Thorough evaluation of the pilot programme will support the Council's evidence based approach to commissioning of services, ensuring best possible value for money for the Council and residents.

The evidence gathered from this process will support future commissioning of dementia support services.

The pilot programme will be evaluated by a third party; three research organisations have been approached. Currently procuring the Evaluation of the pilot with the aim of the external partner in place by the end of February.

The submissions for evaluation will be reviewed in January, ready for the appointed organisation to commence work in April.

Recruitment

Resource Manager posts (2 posts), Outcomes Coordinator posts (3.5 fte equivalent) and Administration posts (2 posts) were agreed at the December Recruitment Watch, however still waiting for final approval. The Resource Manager and Outcome Coordinator posts were advertised in late December and early January and there has been a huge amount of interest. Currently shortlisting with a view to interviewing in February. The Administration posts are to be advertised once final approval gained. All posts to be in place by 13th – 20th April.

Training & Induction

Workforce Development have been briefed and are already starting to shape the training and induction programme for the new team.

Training and induction will take place in April to ensure the team are bedded in before the 1st May.

Communications Plan

This is well underway, however the rep from the Comms Team who was a member of the Dementia Project Implementation Group has now left and we are liaising with the Comms Team to identify a replacement.

We have had some initial design work done for a logo for the service and we are currently working to finalise this. The Comms rep is essential to ensure that the communication and marketing of the Reablement Service will support the existing Dementia Strategy communication.

Implementation

Data/ Info protocol: Details of the new service to be added to PARIS/ Liquid Logic – Suzanne James and Tom Hewitt meeting with Lesley Hall (Adult Services lead for Liquid Logic) in January.

The required data recording and reports are identified in the service specification, and work is currently being undertaken to identify how this compares to the existing data and

information recording by the Mental Health Reablement team. Further data and information will be recorded as part of the service evaluation, the external research institution to advise.

Toolkit resources: a number of existing resources have been identified including the Warwickshire Dementia Portal, as a template for the CEC toolkit resource. Further work is being undertaken to develop the toolkit.

Dementia App: Meeting with Citrus Suite Developers in the New Year to discuss how Cheshire East can be part of the pilot of their innovative app to help people live well with dementia and their carers.

Project Plan

(Attached)

Jill Greenwood, Commissioning Manager
Tom Hewitt, Senior Contracts Officer
Lindsey Taylor, Project & Performance Manager
Kim Purkis, Project & Performance Manager

15 January 2015